

## Personal Information Form

**CONFIDENTIAL**

CSA Ref | | | | | | | | | | | | | | | | | | | | | |

**THIS FORM TELLS YOU HOW ABSA MAY USE YOUR PERSONAL INFORMATION FOR CERTAIN BUSINESS REASONS. YOU ARE ALSO ASKED TO MAKE CERTAIN CHOICES WHERE ABSA NEEDS YOUR PERMISSION TO USE YOUR PERSONAL INFORMATION. YOU ALSO CONFIRM THAT YOU UNDERSTAND THE LEGAL CONSEQUENCES OF BOTH YOUR ACCEPTANCE TO THE USE OF YOUR PERSONAL INFORMATION AND THE CHOICES THAT YOU MAKE.**

### HOW ABSA WILL USE YOUR PERSONAL INFORMATION

#### 1 ABOUT THIS FORM

- 1.1 This Form is an addition to all other agreements between you and Absa. If there is a term in this Form that is different from a term in another agreement that you have with Absa, the terms of this Form will apply.
- 1.2 If more than one person signs this Form, the word “I” must be read as “we”.
- 1.3 The word “Absa” means the Absa Group Limited (registration number 1986/003934/06), and includes all subsidiaries and associates of the Absa Group.
- 1.4 The word “use” means any uses of or activities relating to personal information, including the collection, recording or its sharing within other entities within Absa.

#### 2 HOW ABSA WILL USE YOUR PERSONAL INFORMATION

- 2.1 Any of Absa’s operators or agents (including those who are based outside South Africa) may use your personal information. This includes Absa’s sub-contractors and their agents, professional advisers and any other similar third parties. These third parties will be bound to confidentiality agreements.
- 2.2 Absa may use and keep your information for as long as necessary or allowed for any of the following purposes:
  - legal and regulatory
  - crime prevention
  - credit risk management services
  - marketing (with your consent)
  - research (with your consent)
  - internal reporting and approval processes and policy requirementsThis includes when you are no longer a customer of Absa.
- 2.3 For Absa to manage its risks, you accept that Absa may receive and provide your personal information, including information about how you conduct your accounts, to:
  - 2.3.1 credit risk management services (including credit bureau); and
  - 2.3.2 crime prevention agencies.

#### 3 ABSA MUST CHECK YOUR INFORMATION

- 3.1 Absa must comply with national and international laws, regulations, policies, rules and requirements to prevent criminal activities, money laundering and terrorist financing, sanctions and prohibited business activity laws and rules violations. Absa must therefore check all information from and about you and monitor and screen your information, instructions and transactions on an ongoing basis. This may cause some delays in transactions that you make or accounts you apply for. We may also have to end our relationship with you without warning.
- 3.2 Absa is not responsible for any losses or damages that you suffer because of these checks or by Absa ending the relationship. This includes any loss of profits or savings that you otherwise have expected to make.

### WHERE WE NEED YOUR CONSENT

#### 4 CONSENT TO THE USE OF YOUR PERSONAL INFORMATION

##### 4.1 Marketing consent

At times, Absa will want to tell you about products, services, special offers and research that Absa believes may interest you. If you do not want us to contact you with this type of information, you must tell us by filling in this part of the Form. **If you do not fill in this part, Absa will take it that you accept to receive these communications at any time and in any of the ways stated below.**

Absa can contact me in the following ways:  
 Post     Telephone     SMS/MMS     E-mail

(You can select one or more of the above)

OR

Absa cannot contact me.

- This choice will replace any choices you have made before this date.
- This choice does not limit Absa's right to contact you:
  - about the administration of any goods and services that we provide; or
  - in our dealings with you; or
  - in terms of our duties under any laws.

**Changing your marketing consent**

If, in the future, you do not want Absa to market directly to you, you can stop this by:

- filling in a new Form online at [www.absa.co.za](http://www.absa.co.za) or at any Absa branch.
- contacting Absa's call centre
- registering a block on any register which Absa legally must recognise.

Absa will not charge you a fee to change your consent.

If you change your marketing choice, Absa will make these changes as soon as possible. Upon receipt of your notification, it may take up to 40 days for us to remove your information from Absa's marketing channels.

**4.2 Third-party credit risk management**

Other parties sometimes ask Absa for information about your credit status because you have applied for credit with them. Absa cannot give this information to them without your permission.

Please choose below:

I **give** Absa permission to give such information;

OR

I **do not give** Absa permission to give such information. Absa will not be responsible for any consequences from this such as you may not be able to get credit from these other parties.

**4.3 Annual Credit Limit Increases (For Credit Facilities Only)**

Absa needs your permission to consider you for automatic credit limit increases each year.

I **do not want** Absa to automatically increase my credit limit each year.

OR

I **do want** Absa to automatically increase my credit limit each year in respect of the following accounts, after Absa does a credit assessment (please tell us the relevant facilities below):

	Account no
Absa overdraft facility on my cheque account	
Absa Credit Card account #1	
Absa Credit Card account #2	
Absa Credit Card account #3	
Absa Revolving facility on my revolving loan account	

**YOUR PERSONAL DETAILS**

**5 PERSONAL DETAILS**

Title	Surname
Name(s)	
ID number(s)	
Telephone number (W)	(H)
Cell	E-mail

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date